

CERTIFICATE

Of Compliance

This is to Certify that the

NAVADR TECHNOLOGIES SOLUTIONS LLP

UNIT A-4, S NO-222 POLD, 221 A6-NEW DESTINATION HINJA MULSHI, INFOTECH PARK (HINJAWADI), HINJA MULSHI POLICE STATION, HAVELI, PUNE- 411057, MAHARASHTRA, INDIA

Has been independently assessed and is compliant With the requirements of

ISO/IEC 20000-1:2018

(Information technology - Service management - Part 1: Service management system requirements)

This Certificate is applicable to the following product or service ranges:

The certification covers NavDESK, the Service Management System (SMS) enabling the design, transition, delivery, and continual improvement of IT and operational services. It ensures seamless integration with associated solutions, including NavPM for project management, NavRIO for data analytics, and NavSEC for information security. The scope emphasizes consistent service quality, process efficiency, and alignment with customer and business objectives.

Certificate No.: EU-02-D-482

Date of initial registration 09 January 2025

1ST Surveillance audit on or before 08 January 2026

2nd Surveillance audit on or before 08 January 2027

Certificate Expiry 08 January 2028

This Certificate is property of EU Certification and remains valid subject to satisfactory surveillance audits.

Director

For verification and updated information concerning the present certificate visit to www.eucert.co.uk

This Certificate is the property of EU Certification Limited and shall be returned immediately when demanded.



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